

Request for cooperation according to preventing the spread of COVID-19

Reservations required to visit to Embassy of Japan

○ For the purpose of preventing the spread of COVID-19 in a contagious way, from 26th March, reservations beforehand are required to visit to Embassy of Japan for passport renewal, applying for any certificates etc. Please make a reservation via e-mail (info@ti.mofa.go.jp) before you visit to the Embassy.

○ Please kindly be aware that from now on all visitors are required to check their temperature by a non-contact infrared thermometer on your visit to the Embassy.

○ When your temperature is more than 37.5°C, you might be asked to refrain from entering the Embassy and to contact with medical facilities. Therefore, please check your temperature before coming to the Embassy.

○ Please make an effort to prevent COVID-19 infection for yourself and people around you.

1. For the purpose of preventing the spread of COVID-19 and eliminating contacts among visitors, from 26th March, reservations beforehand are required to visit to Embassy of Japan for passport renewal, applying for any certificates etc. Here is an instruction of making a reservation.

Please send an e-mail (info@ti.mofa.go.jp) with the following points.

- (1) Your name
- (2) Desired date and time (every 30 minutes, several options would be appreciated)
- (3) Purpose of your visit (Application)
- (4) Your health conditions

We will arrange your appointment and reply to you. You can also make a reservation by replying to this e-mail.

2. Please kindly be aware that from now on our security guard or Embassy staff will check your temperature by a non-contact infrared thermometer on your visit to the Embassy. When your temperature is more than 37.5°C, depending on your health conditions, we would accommodate your request through the window of reception or you might be asked to refrain from entering the Embassy and to contact with medical facilities. We apologize for the inconvenience and appreciate your understanding.

[References]

Health Board in Estonia (English and Estonian)

<https://www.terviseamet.ee/et/uuskoroonaviirus>

Ministry of Foreign Affairs in Estonia: Overseas travel information (English and Estonian)

<https://vm.ee/en/news>